

# The Golden Age for B2B brands with opportunity to untapped a further \$1tn of business value

New analysis by Brand Finance reveals that while the world's top 100 Business to Business (B2B) brands account for \$2tn in brand value, almost another \$1tn of business value remains untapped by B2B brands.



The report and key findings were unveiled by Brand Finance at an event hosted by IAA and B2B agency Stein IAS.

### B2B brand contribution lags behind B2C brands

This new analysis by Brand Finance found that B2B brands lag behind Business to Consumer (B2C) brands in terms of brand contribution to business value.

The \$2tn in brand value of the top 100 B2B brands accounts for 12% of the \$17tn in their total business value. This compares unfavourably with B2C brands, where B2C brand values of \$2.8tn account for 17% of their \$16tn business value.

Closing this gap would be worth an additional \$0.9tn in brand value to B2B enterprises.

Research finds that the returns of highly branded organisations (i.e. companies with a high brand value to business value ratio) outperform the S&P 500.

This indicates an opportunity for brand-led growth to drive additional value to B2B businesses by closing the gap on their B2C peers.

"As well as providing an insightful overview of the world's top B2B brands, this report provides robust evidence to demonstrate the enormous potential that exists in B2B marketing. This is a dynamically growing sector, and we're thrilled that B2B has rightfully earned its place in the spotlight, gaining momentum as a creative, emotional, and brand-led channel," says Kirsty Giordani, executive director at IAA UK.

#### Highest brand value B2B brands

Microsoft has the highest B2B brand value of any brand globally at \$137.5bn, 72% of Microsoft's total brand value of \$191.6bn.

Microsoft dominates the Index with a B2B brand value almost double that of the next highest ranked brand, which is Amazon (B2B brand value of \$70.6bn).



### The strongest B2B brands

In addition to calculating brand value, Brand Finance also determines the relative strength of brands through a balanced scorecard of metrics evaluating marketing investment, stakeholder equity, and business performance.

Compliant with ISO 20671, Brand Finance's assessment of stakeholder equity incorporates original market research data from over 100,000 respondents in 38 countries and across 31 sectors.

Deloitte leads with a Brand Strength Index (BSI) score of 91.3/100, a 1.1-point year-on-year increase.

This earns it a AAA+ brand rating, one of only two brands to achieve this elite rating in Brand Finance's Global B2B brands Index.

Deloitte also has the 10th largest B2B brand value at \$34.5bn and is also the world's most valuable Commercial Services brand in terms of overall brand value.

Fellow Commercial Services brand EY (B2B brand value of \$25.7bn) is the second strongest brand in the B2B ranking, with a BSI of 89.9/100, and AAA+ rating.

PWC (B2B brand value of \$25.3bn) in fourth, rounds of a trio of 'Big-4' firms included at the top of the ranking for brand strength. PWC's BSI score was 88.8/100 with AAA rating.





Danette Breitenbach 20 Jan 2023

### Chinese brands perform strongly

China's largest B2B brands performed strongly in the ranking, with a combined B2B brand value of \$491.0bn. Of the 100 B2B brands included in the ranking, 23% are based in China.

China was topped by only the US, which accounted for 41% of the brands, with a combined B2B brand value of \$973.2bn.

China's top performing brands in terms of B2B brand value were State Grid (B2B brand value of \$58.9bn), ICBC (B2B brand value \$42.7bn), and China Construction Bank (B2B brand value of \$35.4bn).



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## B2B2C brands forge new path with new business model

B2B2C is a very significant part of the B2B brand ecosystem and this index. There are very few B2C counterparts, as in B2C2B.

B2B2C is a business model/marketing strategy where one business (for example, a manufacturer) sells goods or services to another business (for example, a retailer or distributor) to reach an end consumer. This is slightly different from the conventional pure-play B2B brands and hence why we have included them in a table of their own.

Google is the world's largest B2B2C brand, with a B2B brand value of \$281.4bn. Well-known media brands, including TikTok/Douyin (B2B brand value of \$65.7bn), Facebook (B2B brand value of \$60bn), and WeChat (B2B brand value of \$47.4bn) follow behind Google.

"We are living in the Golden Age for B2B brands, where status and value are amplified by technology and scientific breakthroughs.

"This era is characterised by the potency and agility of omni-channel, data-led, marketing campaigns in driving rapid growth in the B2B market," says David Haigh, chairman of Brand Finance.

"Digitalisation and digital scale-ups are dominating the landscape, taking advantage of the ever-expanding possibilities of technology, and driving better customer experiences. These experiences are forcing rapid adoption of updated technology across categories. Best practices are traveling fast and enhancing value," he adds

Every year, leading brand valuation consultancy Brand Finance puts 5,000 of the biggest brands to the test, and publishes over 100 reports, ranking brands across all sectors and countries.

The world's top 100 most valuable B2B brands are included in the <u>Brand Finance Global Most Valuable B2B Brands 2023 Index.</u>

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