

WACS cable incident highlights need for increased network resilience

By Bertrandt Delport 18 Sep 2023

Recent disruptions involving undersea Internet cables highlight their importance for South Africa and the entire continent. These cables, acting as the continent's digital arteries, are crucial entry points into the region. As digitalisation rapidly advances, particularly with the presence and anticipated impact of hyperscalers in South Africa and throughout the continent, these cables' significance grows even more.



The undersea cable network in South Africa serves as an indispensable digital lifeline, connecting the country to the global digital community. Every day, these cables process terabytes of data, supporting nearly every local sector from mining to finance, healthcare, entertainment, and e-commerce. This connectivity stimulates trade, promotes information exchange, and fosters international research and development collaborations.



WACS undersea cable fixed, but infrastructure bosses call for more resilience

Lindsey Schutters 7 Sep 2023



The economic boost from the network enhances the nation's GDP and facilitates the burgeoning digital economy. With approximately 80% of Africa's Internet traffic flowing through South Africa, it underscores its pivotal role as a digital beacon for the continent.

Mitigating connectivity risks

However, with such pivotal infrastructure comes inherent risks: challenges to connectivity reliability, potential lengthy downtimes affecting service quality, and reputational hazards arising from adverse customer experiences. Our commitment to foresight and adaptability has been unwavering. Drawing lessons from a 2021 incident, for instance, allowed us to buttress our strategies, ensuring businesses are insulated against such risks.

Historically, our forward-thinking approach has manifested in investments in key undersea cable consortiums, pivotal for

global communication and data relay. Mention-worthy are the SAT3/WASC, SAFE, and EASSY cables, enhancing connectivity between Europe, Africa, and Asia. Furthermore, our capacity swaps with strategic partners have augmented its global communication network.



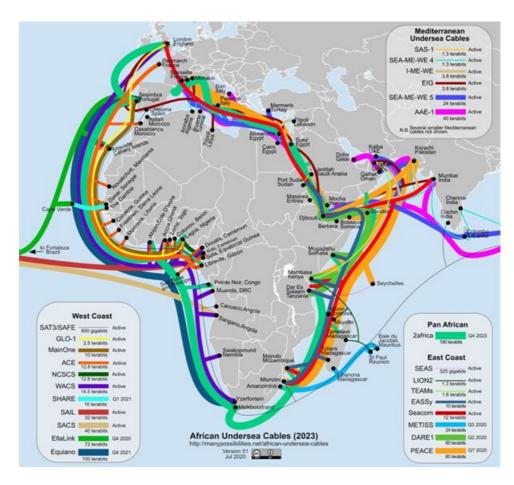
Bertrandt Delport, country host, BT South Africa

Though our initial strategic investments in African undersea cables can be traced back to the 2010-EASSY initiative, our modus operandi has evolved. Currently, we capitalise on capacity trades with our strategic allies, reciprocating with assets in regions where BT has formidable stakes.

The recent unveiling of new cables, like 2Africa by META and Equiano by Google, heralds a new era for African connectivity. A burgeoning competitive landscape augments both capacity and affordability - a boon, especially for regions like Africa.

Power of partnerships

The myriad advantages of strategic subsea cable partnerships encompass enhanced resilience, geographical diversity, elevated reliability, reduced downtime, and expansive global reach. The migration from MPLS to Internet Underlay, supporting SD-WAN Overlay, introduces agility, scalability, direct cloud connectivity, dynamic traffic routing, and cost-effectiveness for organisations.



Exemplifying our dedication is the number of cloud partnerships we have entered into aimed at bolstering cloud connectivity, ensuring data transfer rapidity, and delivering premium managed services.

The enormity and reach of our global network, with its sprawling presence across numerous nations, reaffirms our pledge to provide unparalleled connectivity solutions.

ABOUT THE AUTHOR

Bertrandt Delport is country host for BT South Africa

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